



The California Managed Risk Medical Insurance Board
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TO: MRMIB Members

FROM: Ernesto A. Sanchez *EAS*
Deputy Director
Eligibility, Enrollment & Marketing Division

RE: Recommended Appointments to the HFP Advisory Panel

The HFP Advisory panel has two subscriber vacancies which MRMIB staff has advertised, including one vacancy for a special needs subscriber. The Board received six applications for the subscriber vacancies. Staff recommendations are as follows:

Subscriber Vacancies

Liliya Walsh has children in HFP, including a child that uses medical services provided by the California Childrens Services Program. She has an undergraduate and graduate degree from CSUS in Business Administration.

Anastasia A. Gaspay has children in HFP and has an information technology background. She has an undergraduate Finance degree from St. Petersburg University in Russia and a graduate degree from CSUS.

Liliya Walsh

April 11, 2008

To: The California Managed Risk Medical Insurance Board

Attn: Lesley Cummings, Executive Director

RE: Healthy Families Program Advisory Panel Vacancies

Statement of Interest

I would like to become a subscriber representing member of the Advisory Panel of the Healthy Families Program (HFP) to advise the Board on policies, operations, and implementation of the HFP. I believe that with my background and personal experience related to medical insurance problems I will be able to provide a valuable contribution for the program that can benefit thousands of children in California.

Thousands of uninsured children need to have someone to speak on their behalf. I was in the situation where my children were not insured, and I wondered if there is a voice for people like us. When I found out about this opening, I knew it is the right one for me.

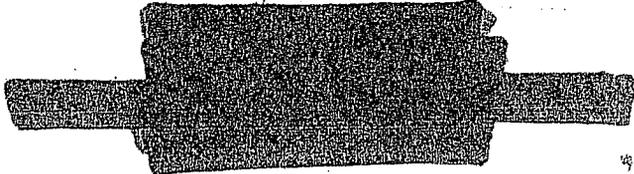
When my husband was laid off from his job two years ago, our five children were left uninsured. We looked into buying an individual plan but coverage was declined to some family members. After going through frustrating long appeal process, our daughter was not able to get insurance because of her condition that is, as I later found out, on the "black list". When we were left uninsured, she was in the process of diagnosing a chronicle medical condition. She was left in the middle with no insurance, no final diagnosis or treatment, and no money to pay for it. Even if she could get insurance, we were not able to pay the full cost. As a mother, I was devastated.

After researching my options for insurance, I came across HFP program. I was so happy that at least my three older children (I requested to add the younger children to the plan and waiting for response) can have basic medical care, get their routine check-ups, shots, and get treatment when they get sick.

If you would like to discuss my background, you can contact me at the above numbers. Thank you.

Liliya Walsh

Liliya Walsh



Objective: To become a member of the Advisory Panel of the Healthy Families Program representing subscribers

Education:

- MBA, CSUS (2005)
- BS in Business Administration, International Business Concentration, CSUS (1999)
- AA in Business Administration, American River College (1997);
- Real estate licensing and continuing education courses

Brief Summary of work experience:

Walsh Real Estate Services Meadow Vista, CA
Real Estate Broker/Owner-Manager 1999–Present

- Responsible for business management and operations
- Educate and advise clients and other professionals regarding the procurement, finance, disposition, and management of real estate

Contractors State License Services Roseville, CA
Instructor, part-time 2007–Present

- Teach the program that prepares future contractors to take the California State General Contractor License examination
- Instruction includes business and contractor's law, accounting and business practices, business management and planning, and math

State Board of Equalization Sacramento, CA
Business Tax Representative November 2000 to May 2004

- Researched tax and business regulations to educate and advise business owners regarding tax issues
- Conducted tax training seminars for the general public, including small businesses
- Provided assistance to taxpayers to ensure compliance with tax laws
- Performed all aspects of compliance and collection work

Volt (Assignment at Hewlett-Packard) Roseville, CA
Administrative Assistant May 1997 to April 1998

- Created and filled material request orders, processed returns and noncompliance products
- Developed and documented procedures, including for ISO certification.
- Performed research and produced reports regarding products, cost, availability and locations

- Worked with multiple teams to accomplish departmental goals of inventory integrity, processing of non-conforming material, and fulfillment of material requisitions

Non-profit organizations and voluntary work

MRC

Sacramento, CA

Board Member/liaison

November 1999 to 2003

- Provided consultation regarding operations of a non-profit ministry
- Developed curriculums and taught children's and leadership groups
- Was a liaison between different English and non-English speaking groups
- Negotiated rental and other agreements
- Organized multicultural events

KFC

Sacramento, CA

Regional Representative/Instructor

April 2005–January 2007

- Conducted training sessions and conferences to recruit and train volunteers
- Developed and taught curriculum for elementary school children

WIC

Sacramento, CA

Peer Counselor

April 2005–January 2006

- Provided counseling to new or soon to be mothers regarding the benefits of breastfeeding
- Researched scientific and medical evidence for breastfeeding benefits, including for disabled and premature children

Additional qualities

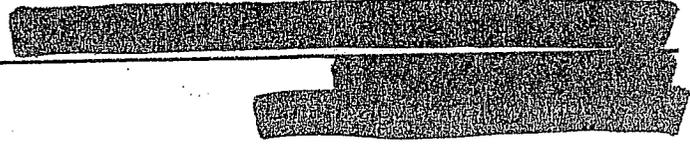
- Multilingual
- Have diverse cultural experience
- Passionate to promote wellbeing of children

References: will be provided upon request

Sacto.
Sacramento Co.

Anastasia A. Gaspay

... technically savvy, yet business-driven ...



May 5, 2008

RE: Healthy Families Program Advisory Panel Vacancy – Member ID [Redacted]

Dear Ms. Michel;

Please consider me for the Subscriber Representative vacancy on the Healthy Families Advisory Board. With my professional experience and my education, I am certain I could give you valuable assistance.

You will see listed on the attached resume, my background in IT and business is extensive. My resume demonstrates a person of integrity, enthusiasm and drive. In my current position I am managing offshore resources (22 analysts in India) by mitigating issues and resolving problems related to data analysis that relies on a variety of data mining, programming, and statistical techniques. I am also able to develop excellent working relationships with people of different backgrounds.

As a parent of three children receiving services from the Healthy Families program, I am concerned about the availability of a quality affordable healthcare. While working for the Dardan Group and performing graduate research for the Interim CIO of Sutter Health I came across many serious issues facing today's healthcare organizations, such as rising costs, compliance, increasing quality of care, etc. However, my educational background and work experience gave me knowledge on how to increase existing efficiencies.

I feel that my business and technical background can be valuable to the Advisory Board. Please let me know if you would like references. Please call me at [Redacted] if you would like to talk to me or to arrange a meeting at your convenience. Thank you for your time and consideration.

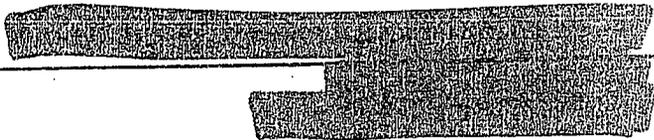
Sincerely,

Anastasia Gaspay



Anastasia A. Gaspay

... technically savvy, yet business-driven ...



Education

- ◆ Master of Science in Business Administration (Management Information Systems) - California State University, Sacramento (01/2007). Thesis area: effect of culture on distance learning
- ◆ Bachelor of Science in Economics (Finance concentration) - Saint-Petersburg University of Economics and Finance, Saint-Petersburg, Russia (06/1992)
- ◆ Certificate of Advanced Business Studies - California State University, Sacramento (06/2004)
- ◆ Certificate of Microcomputer Applications - American River College (01/2001)

Professional Experience

Position: Sr. Data Services Analyst/Intermediate Programmer 11/2005 - Present
Employer: First American CoreLogic, Sacramento, CA

- ◆ Applied data mining, conversion, and migration methodologies to analyze real estate data in a production environment
- ◆ Utilized DataStage ETL, various data mining tools, and programming concepts
- ◆ Supported 22 offshore analysts by assigning tasks, resolving issues, and mitigating problems related to data analysis and processing
- ◆ Designed tools for tracking issues related to offshore processing and suggested process improvement initiatives
- ◆ Conducted WebEx training sessions

Position: Research Assistant 09/2005 - 09/2007
Employer: The Dardan Group

- ◆ Conducted IT-related research
- ◆ Assisted with survey design aimed at measuring physicians' attitudes toward IT applications

Position: Database/GIS Support 02/2001 - 11/2005
Employer: Air Force Real Property Agency (AFRPA) McClellan - McClellan, CA

- ◆ Managed Deliverable Status Report Access database for the AFRPA
- ◆ Acted as a liaison between AFRPA and various regulatory agencies, such as EPA and DTSC
- ◆ Created Oracle tables and queries and assisted Oracle Database Administrator with data loading
- ◆ Assisted GIS Analyst with creation of maps and tabular presentations

Position: Account Clerk 05/2000 - 02/2001
Employer: American River College Business Services, Sacramento, CA

- ◆ Deposited large check amounts on a weekly basis for over 2200 students
- ◆ Provided efficient and courteous customer service

Technical Skills

- ◆ Data analysis, transformation, integration, and loading (DataStage)
- ◆ Data mining (DataFlux)
- ◆ Data flow and process documentation
- ◆ SDLC and UML modeling (Visio, Rational)
- ◆ Relational database
- ◆ Programming: Oracle, C, Basic, Java, VB, HTML
- ◆ Unix environment
- ◆ Mainframe environment
- ◆ Feasibility Analysis
- ◆ Technology Acceptance Model
- ◆ Microsoft Office Suite

Anastasia A. Gaspay

... technically savvy, yet business-driven ...

Soft Skills

- ◆ Strong problem and issue resolution experience
- ◆ Ability to prioritize multiple activities and objectives in a rapidly changing environment
- ◆ Excellent verbal and written communication skills
- ◆ Presentation skills
- ◆ Research skills
- ◆ High level of creativity and resourcefulness
- ◆ Ability to work as a member of a team, as well as work independently
- ◆ Ability to learn and adapt quickly to unfamiliar software environments and languages
- ◆ Experience leading diverse groups
- ◆ Strong sense of professionalism and ethics
- ◆ Bilingual: Russian

Miscellaneous Projects

Database Prototype Design for the California Broadcasters Association (CBA) 02/2005 – 03/2005
Purpose: to design a single system to maintain data related to CBA members, donors, programs, and events based on CBA requirements

Feasibility Analysis for the Community Bank of San Joaquin 03/2005 – 05/2005
Purpose: to evaluate technical, legal, organizational, operational, financial, and time feasibility of implementing VPN-based wireless network

Graduate Research Work for the Interim CIO at Sutter Health 04/2006 – 05/2006
Purpose: to evaluate four operating room software vendors (Epic, Pices, McKesson, and GE) based on Sutter Health requirements and propose a solution

Member of the Wireless Sacramento Regional Project - WiSac 01/2006 – 12/2006
Purpose: to plan, fund, develop, select, build and test an interoperable and ubiquitous metropolitan and rural broadband wireless network in Northern California

Publications and Presentations

- ◆ Presenter at the International Academy of Business and Economics (IABE) – Las Vegas, NV October 14-18 2007.
- ◆ Gaspay, A., L. Legorreta, and S. Dardan; "The Flip Side of Online Communications: Impact of Uncertainty Avoidance on Interaction Difficulty in Distance Learning Environments;" Review of Business Research; ©2006
- ◆ Gaspay, A., S. Dardan, and L. Legorreta; "Cultural Effects on Distance Learning Applications: A Comparison of long-term oriented and short-term oriented cultures;" 2007 Mediterranean Conference on IS; ©2006
- ◆ Gaspay, A., S. Dardan, and L. Legorreta; "'Software of the Mind' – A Review of Applications of Hofstede's Theory to IT Research;" JITTA, Issue 9 Vol 3; ©2008

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