



TOBY DOUGLAS
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services

Phase 1C
Draft
60 Day Notice

2/1/13



EDMUND G. BROWN JR.
GOVERNOR

<Head of Household>
<Address Line>
<City, State, Zip Code>

Important Information

About the Healthy Families Program Move to Medi-Cal

Dear Healthy Families parent or guardian:

Starting no sooner than 4/1/13, your child's health insurance will move from the Healthy Families Program to the Medi-Cal Program.

Your child will continue to have all of the same services during this move. Your child's coverage will not be interrupted.

The health plan your child has now will not change. That health plan will still provide medical care as well as vision services after the move to Medi-Cal.

After the move

Your child will get dental coverage through the Medi-Cal dental program, Denti-Cal. You will soon get more information about Denti-Cal before the move to Medi-Cal.

Your child will get dental coverage from a Medi-Cal dental plan or through the Medi-Cal dental program, Denti-Cal.

- If the dental plan your child has now is a Medi-Cal dental plan, your child will be able to stay in the same plan after the move.

You will soon get more information about your dental plan choices and Denti-Cal before the move to Medi-Cal.

Your child will get dental coverage from a Medi-Cal dental plan.

- If the dental plan your child has now is a Medi-Cal dental plan, your child will be able to stay in the same plan after the move.
- If the dental plan your child has now is **not** a Medi-Cal dental plan, you will soon get more information about your dental plan choices before the move to Medi-Cal.

Important!

While your child is still in Healthy Families:

- **Keep paying your premiums** every month until you get your first Medi-Cal bill.
- **Be sure to respond to letters about your child's annual eligibility review**, as you do every year.
- **Call the Healthy Families Program** at 1-866-848-9166 to report if your address or phone number changes.
- Check your mailbox for important news about your child's move to Medi-Cal.

To learn more about the Medi-Cal Program and Healthy Families Program, please visit their web sites at www.DHCS.ca.gov and www.healthyfamilies.ca.gov.

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If you have questions about your child's move from the Healthy Families Program to the Medi-Cal Program, please call:

- **Your health plan.** The number is on your health insurance card.
- The Healthy Families Program at **1-866-848-9166**, Monday to Friday, 8 a.m. to 8 p.m. or Saturday, 8 a.m. to 5 p.m. The call is free.

Before your child's move to Medi-Cal, we will send you more information about your child's medical coverage.

There is more information on the next two pages.

Frequently Asked Questions About the Healthy Families Program Move to Medi-Cal

1. Is Healthy Families still my health insurance program?

Yes. Until the move to Medi-Cal, your child has health insurance through the Healthy Families Program as long as you pay your premiums on time every month.

You can still use the Health-e-App, which is the online Healthy Families Application, to complete the form for your annual eligibility review. You can also use it to add a child to Healthy Families.

To do your annual review or add a child to Healthy Families, visit Health-e-App at www.healtheapp.net.

2. Why is Healthy Families changing?

A new law in California says that children in the Healthy Families Program must move to Medi-Cal. In your county, the move to Medi-Cal will start no sooner than 4/1/13.

3. What is Medi-Cal?

Medi-Cal is California's Medicaid program. It provides medical, dental, mental health, alcohol and drug use treatment and vision care to millions of Californians. You can learn more about Medi-Cal at www.dhcs.ca.gov.

4. Will my child be in the same health plan?

Yes, your child will be in the same health plan. Call your health plan if you have questions – the number is on your health plan insurance card.

5. Will my child be in the same dental plan?

No. Your child will not be in the same dental plan, but will get the same dental services through Denti-Cal, Medi-Cal's dental program.

Before the move to Medi-Cal we will send you more information about Denti-Cal.

Your child may be in the same dental plan, or will get the same dental services through Denti-Cal, Medi-Cal's dental program.

Before the move to Medi-Cal we will send you more information about your dental plan choices and Denti-Cal.

Your child may be in the same dental plan if their dental plan takes Medi-Cal, or you may have to choose a new plan, but will get the same dental services.

Before the move to Medi-Cal we will send you more information about your dental plan choices, if you have to choose a new plan.

6. Will my child be in the same vision plan?

No, but your child will still have vision coverage through Medi-Cal health plans.

Call your health plan for more information.

7. Will I pay monthly premiums for my child in Medi-Cal?

It depends on your income. Some families may not have to pay premiums when they move to Medi-Cal.

If you *do* have to pay premiums, they will be \$13 per month for each child. But a family will not have to pay more than \$39 for all the children in the family.

8. Will I have co-payments in Medi-Cal?

No. There are no co-payments for any children's services covered by Medi-Cal.

9. Will my child be able to see the same doctors in Medi-Cal?

Children will be able to see the same doctors as long as their doctors accept Medi-Cal.

If you need a new doctor, your health plan will help you find one. Call your health plan if you have questions. The number is on your insurance card.

10. Will my child be able to see the same dentist in Medi-Cal?

Children will be able to see the same dentist as long as their dentist accepts Medi-Cal.

Before the move to Medi-Cal we will send you more information about the Medi-Cal dental program.

11. Can my child get mental health services after the move to Medi-Cal?

Yes. The Medi-Cal program covers mental health services. Your county mental health plan will provide the services, and your Medi-Cal health plan will coordinate them.

To find out if your child's Healthy Families doctor is part of the county's mental health plan, ask the doctor or call the county mental health department.

12. Can my child get drug and alcohol services in Medi-Cal?

Yes. Medi-Cal provides outpatient alcohol and drug treatment services through local county alcohol and drug programs. After the move, the Medi-Cal health plan will help find the services your child needs.

Medi-Cal alcohol and drug treatment services include:

- Outpatient group and individual counseling
- Intensive services
- Narcotic treatment services for persons age 18 and older
- Detoxification services in a hospital (inpatient) setting.

If you would like to call your county's alcohol and drug office, you can find the phone numbers online at or <http://www.adp.ca.gov>.

